



PATENT

IN THE UNITED STATES

PATENT AND TRADEMARK OFFICE

APPLICANTS: Garrett R. Goldfield, William K. Scarvie III, David Murray,
and Todd Haseyama

APPLICATION NO.: 10/751,194

FILING DATE: December 31, 2003

TITLE: Providing Software Application Help Based on Heuristics

EXAMINER: Not yet known


GROUP ART UNIT: 2122

ATTY. DKT. NO.: 16319-08173

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Missing Parts, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below:

Dated: September 2, 2004

By: 
Amir H. Raubvogel, Reg. No.: 37,070

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**RESPONSE TO NOTICE TO FILE MISSING
PARTS OF APPLICATION**

SIR:

Responsive to the Notice to File Missing Parts dated May 7, 2004, received in the above-identified patent application,

☒ Enclosed are:

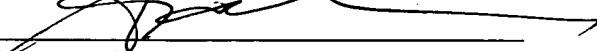
- ☒ a copy of the Notice to File Missing Parts;
- ☒ an original Declaration signed by Garrett R. Goldfield and William K. Scarvie III;
- ☒ Petition for Filing on Behalf of Omitted Inventors Under 37 C.F.R. Section 1.47(a);

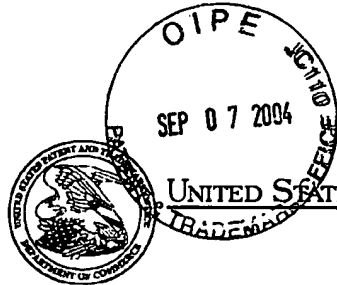
PATENT

- ☒ Declaration of Facts by Person Having First Hand Knowledge in Support of Filing on Behalf of Omitted Inventor, David Murray, Under 37 C.F.R. Section 1.47(a);
- ☒ Declaration of Facts by Person Having First Hand Knowledge in Support of Filing on Behalf of Omitted Inventor, Todd Haseyama, Under 37 C.F.R. Section 1.47(a);
- ☒ payment in the amount of \$680.00 for the
 - ☐ application filing fee;
 - ☐ fee for additional claims;
 - ☒ missing parts surcharge;
 - ☒ petition fee; and
 - ☒ two-month extension of time.
- ☐ Other
- ☐ Applicant claims small entity status under 37 C.F.R. § 1.27.

Respectfully submitted,
Garrett R. Goldfield, William K. Scarvie III, David
Murray, and Todd Haseyama

Dated: September 2, 2004

By: 
Amir H. Raubvogel, Reg. No.: 37,070
Fenwick & West LLP
Silicon Valley Center
801 California Street
Mountain View, CA 94041
Tel.: (650) 335-7276
Fax: (650) 938-5200



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APPLICATION NUMBER	FILING OR 371 (c) DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/751,194	12/31/2003	Garrett R. Goldfield	16319-08173

00758
 FENWICK & WEST LLP
 SILICON VALLEY CENTER
 801 CALIFORNIA STREET
 MOUNTAIN VIEW, CA 94041

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FENWICK & WEST LLP

CONFIRMATION NO. 2548

FORMALITIES LETTER



OC000000012562730

Date Mailed: 05/07/2004

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted***Items Required To Avoid Abandonment:**

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

SUMMARY OF FEES DUE:

Total additional fee(s) required for this application is **\$130** for a Large Entity

- **\$130** Late oath or declaration Surcharge.

Items Required To Avoid Processing Delays:

The item(s) indicated below are also required and should be submitted with any reply to this notice to avoid further processing delays.

- A new oath or declaration, identifying this application number is required. The oath or declaration does not comply with 37 CFR 1.63 in that it:
- does not identify the residence (e.g., city and either state or foreign country) of each inventor.
- does not identify the citizenship of each inventor.

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130.00 DP

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*A copy of this notice **MUST** be returned with the reply.*

A handwritten signature in dark ink, appearing to be 'Cu' followed by a stylized flourish.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE